

## Macon County Public Health

## Press Release

Macon County Public Health Vaccination Registration Updates

Macon County Public Health has established an additional Call Center with the assistance of Drake Enterprises and Macon County Administration. We are now able to offer several options for individuals to get registered for the COVID-19 vaccination. The options are as follows:

**Option 1:** Individuals may access a web link on the right side of the Macon County home page at <u>maconnc.org</u> and complete the form to include their last name, first name and email address. Once this information is submitted, Macon County Public Health will be able to upload the information into the state COVID-19 Vaccination Management System (CVMS). After CVMS receives the submission, an email will be sent to the address provided allowing the individual to complete the registration process and set-up their password. Following confirmation that their registration is complete and their phase confirmed, individuals may call 828-349-2517, Option 2 to schedule their appointment once we begin vaccinating their eligible phase/group.

**Option 2:** Individuals with an email address may call 828-524-1500 and speak with a representative to provide their last name, first name and email address. Once this information is obtained, Macon County Public Health will submit the information to the state COVID-19 Vaccination Management System (CVMS). After CVMS receives the information, an email will be sent to the address provided allowing the individual to complete the registration process and set-up their password. Following confirmation that their registration is complete and their phase confirmed, individuals may call 828-349-2517, Option 2 to schedule their appointment once we begin vaccinating their eligible phase/group.

**Option 3:** Individuals without an email address may call 828-349-2517, Option 2 and speak with a representative who will get them registered in the state COVID-19 Vaccination Management System (CVMS) after completion of a brief questionnaire. Once the registration has been completed, an appointment will be scheduled. No additional steps are needed.

In an effort to facilitate registrations, the Call Centers will operate on Saturday, January 16<sup>th</sup>, 2021 from 8:00am – 6pm and on Monday, January 18th, 2021 from 8:00am – 4:00 pm. Regular hours of 8:00am – 4:00pm will resume on Tuesday, January 19<sup>th</sup>, 2021 from 8:00am – 4:00pm.

Macon County remains in Phase 1B, Group 1 for vaccination at this time. This group includes those who are 75 years of age or older, regardless of health status and will provide updates as we move to the next group or phase.

The entire state of North Carolina is under a "Safer at Home" executive order, currently under phase three with masks required to be worn when social distancing cannot be maintained. Older adults and

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people of any age who have serious underlying medical conditions might be at higher risk for severe illness from COVID-19; however, anyone of any age can become infected with this illness. Therefore, we ask that community members strictly follow the governor's orders and continue to practice social distancing, as well as safe hygiene measures such as hand washing and frequently cleaning touched objects and surfaces.

Symptoms for COVID-19 are fever, cough, other lower respiratory illness (shortness of breath). If you believe that you may have COVID-19, please call the Health Department at 828-349-2517. The call center is open Monday through Friday from 8:30am – 4:00pm, closing daily for lunch from 12:00pm – 1:00pm, until further notice.

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